



Website & Platform Terms of Use

VERSION 1.0 · EFFECTIVE FROM 1 SEPTEMBER 2026 · LAST REVIEWED 22 JULY 2026

- 1. What these terms are.** These terms govern access to and use of the CashXChain™ website, platform and API. They are not the contract for our payment service. That contract is our [AGB](#), which applies once you contract for the service. If these terms and the AGB appear to conflict, the AGB apply.
- 2. Who may use the platform.** The platform is for registered business entities only. You confirm you act for a business and are authorised to bind it.
- 3. Your account and security.** You are responsible for keeping your login details safe and for activity under your account. Tell us straight away if you suspect unauthorised access. Our protections are summarised in our [Security Statement](#) and security researchers can report issues through our [Responsible Disclosure](#) page.
- 4. Acceptable use.** Your use must follow our [Acceptable Use Policy](#) and our [Prohibited and Restricted Businesses List](#).
- 5. The API.** Use of the API is subject to our [API Partner Terms](#), which pass our anti-money-laundering, sanctions, transfer-information and data-protection duties on to you where you build our service into your own product.
- 6. Intellectual property.** The platform, its software and its content are protected as set out in our [IP and Utility-Model Notice](#). Nothing here gives you any right in our marks or protected methods.
- 7. Data protection.** We handle personal data as described in our [Privacy Policy](#).
- 8. Availability and changes.** We may change, suspend or withdraw platform features. Changes to the contract itself follow the AGB.
- 9. The documents that form the agreement.** Once you contract, the AGB, the Acceptable Use Policy, the Prohibited and Restricted Businesses List, the Privacy Policy and, where relevant, the API Partner Terms and [Data Processing Agreement](#) together form the agreement. Their order in a conflict is set out in our [Order-of-Precedence Note](#).